

CABINET MEMBERS REPORT TO COUNCIL

23 July 2025

COUNCILLOR CALLUM RINGER – PORTFOLIO HOLDER FOR IT,
ENVIRONMENTAL & WASTE SERVICES

For the period April to July 2025

1 Progress on Portfolio Matters.

Environmental Protection

Pest Control (by Millennium) at hotspots in Cromer, East Runton progressing very well, with targeted work to prevent the development of infestations in Hoveton and Weybourne. Work with Environmental Services, Leisure, and Assets and Properties. Car Meet PSPOs in force.

Dog Control PSPOs for non-coastal areas extended for another three years.

The North Norfolk District Council Financial Penalty Policy Environmental Protection (Housing) was revised and adopted by CLT, to specifically include electrical regulations offences, and ensure that it was more robust in general.

Fly-tipping admitted and fixed penalty notice issued for recent incident involving bagged waste and soft furnishings in Trimmingham.

Two vehicles of long-term complaint have been removed by their owners in North Walsham, after abandoned vehicle action.

Environmental Services

Commercial food waste: We are working to commercial food waste service commencing from July 2025 onwards.

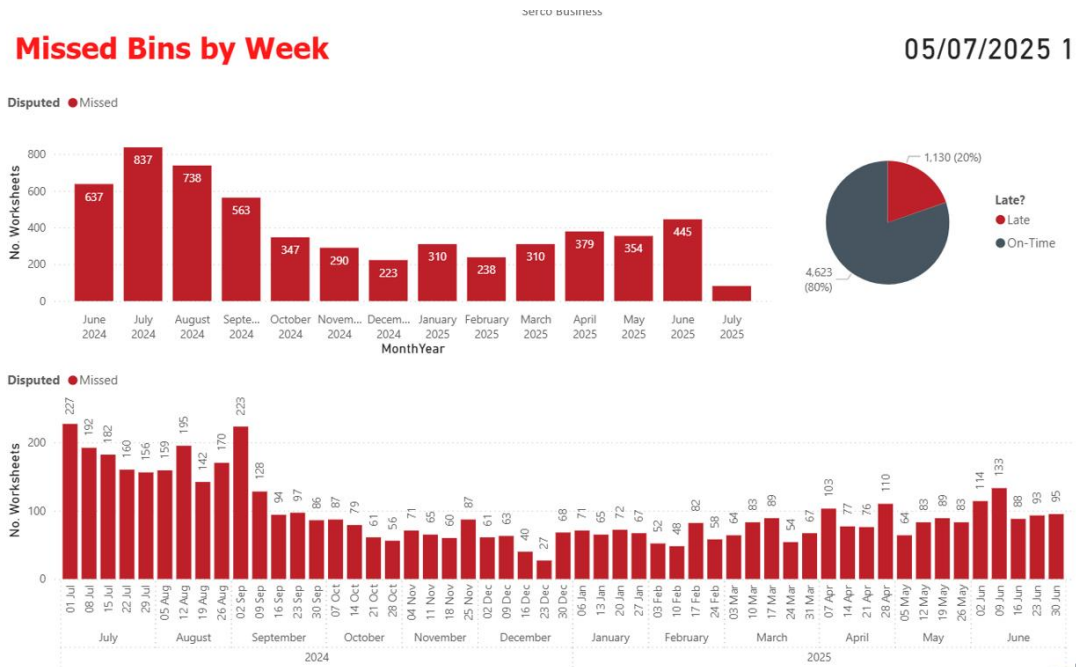
We currently have approx. 220 eligible customers in line with the requirements under Simpler Recycling from April 2025, who are signing up for the new service. Currently to service this level of customers we need one vehicle to operate the service, which we will be hiring in.

We anticipate the initial service to naturally grow over the coming months where customers start to get a clearer understanding of how the service can work for them. We will actively be reviewing the service as it grows to establish if and when we need an additional vehicle.

Domestic food waste: We have received confirmation that our new food waste vehicles are estimated to delivered throughout August 2026. We are currently reviewing and compiling a business case on a phased roll plan for the new domestic service based on when the vehicles arrive. A phased roll out allows for teething issues to be addressed and any impact potentially being on a smaller set of residential areas, rather than the whole district.

Films and flexible plastics trial: NNDC will be taking part in the Norfolk Waste Partnership's (NWP) films and flexible plastic trial, which will run across a 6-week period from September 2025 covering 3 recycling collections from the chosen area. Local Ward members who are impacted will be contacted on individual basis. The purpose of the trial is to understand the feasibility of introducing such a service and the potential cost may be required for investment into the Mixed Recycling Facility going forward to handle this material. NWP will also be relaying the information to DEFRA alongside their concerns with end markets for the materials.

Contract performance:



Public Protection

The Public Protection team continue to inspection food businesses across the District, although due to retirement the team are currently short staffed, they are prioritising resource until a replacement arrives in late August.

There has been a review of several key licensing policies, including the Taxi Handbook and Gambling Statement of Principles which was presented to the relevant licensing committees on the 9th of July 2025. Street Trading is the next policy which is being reviewed and the consultation for this will open in mid-July.

Licensing Stats: Summary Monthly

		2025			Total
		Jun	Jul	Total	
Animal	Animal Activites	2	1	3	3
	Total	2	1	3	3
Caravan	Camping Site	1	0	1	1
	Total	1	0	1	1
Charitable	House to House Collection	0	3	3	3
	Street Collections	1	2	3	3
	Total	1	5	6	6
Gambling	Gambling Premises Notification	3	0	3	3
	Lottery - Small Premises	15	8	23	23
	Total	18	8	26	26
Liquor & Entertainment	Club Premises	1	2	3	3
	Personal	8	3	11	11
	Premise Licence	75	29	104	104
	TENS	39	11	50	50
	Total	123	45	168	168
Taxi	Hackney Carriage Vehicle	15	4	19	19
	Private Hire Operator	3	0	3	3
	Private Hire Vehicle	126	14	140	140
	Taxi Driver	163	53	216	216
	Total	307	71	378	378

Emergency Planning and Resilience

The organisations Business Continuity plans are currently being refreshed and reviewed.

The pilot project of the Community Resilience Models has ended, we are waiting official feedback but overall, the project appears to have been well received and a useful exercise for those involved.

Between April and June the team worked hard as part of a multiagency group, to responded to the impact of the fatal collision between the Solong and The Stena Immaculate in the North Sea and the release of plastic nurdles. The skips which were

located along the coast to assist with the collection and removal of the nurdles have recently been removed. Survey work indicates that the beaches in our district which were initially impacted are now cleared to a satisfactory level. Following rest centre training at Great Yarmouth Borough Council, there will be a review of NNDC rest centres and their operation.